

The SagePage

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...from the **Bar Code Experts** for inventory, asset and warehouse managers

In this issue:

Customer Success Story - A major broadcasting company is able to manage assets remotely

News from SageData - Colored Labels

Expert Advice on Bar Codes - Bar Code placement improves efficiency

Bizarre Bar Code - The Human Bar Code - how far must we go!

Upcoming Events - Fall 2001 Executive Briefing - Everything you need to know about BAR CODES

Customer Success Story

The Challenges

CBC Radio-Canada has a requirement to inventory more than 100,000 assets spread out across the country. Their assets include everything required to produce television and radio shows, so besides the standard PCs and printers, there is a large amount of Audio Visual (AV) equipment. All of the tracking requires verification by a team of 15 auditors.

The first challenge was to extract their data from their existing SAP system and download it to a handheld computer. The second challenge was to create a means of data transfer over the Internet, instead of using their internal Local Area Network (LAN) to link the auditors in remote areas.

The Solution

It is important that the auditors have access to the data remotely because they are continuously traveling across Canada. So, SageData created a Internet module that transfers data over the Internet using a File Transfer Protocol (FTP) program. Thus, no matter where CBC auditors are in Canada, they can confirm where their assets are even if they have migrated from Vancouver to Toronto.

Previously, due to operating system limitations, the maximum number of assets that could be downloaded was 64,000. But clever programming by the SageData's technical team enabled CBC to download all their assets - approximately 105,000. Finally, the last phase was transferring the updated data back to their SAP system, which was successfully completed in September 2001.

Benefits

The installation of BassetPro, which uses bar codes and handheld computers, has increased the accuracy and integrity of their data. With the Internet Module there has also been a significant increase in productivity because the auditors now have access to updated asset information which allows them to make accurate decisions.

SageData News

Paper and Polyester Labels Now in Color

No more plain black and white labels. SageData is now offering an assortment of vibrant colors to choose from so that you can incorporate your company colors on your labels.

Select from various shades of green, red and blue in both paper and polyester labels. The polyester label comes in 1.125" x 1.75" and paper label sizes include 1.88" x 0.75", 2.0" x 1.0" and 1.5" x 1.0".

To find out more about the color labels, please contact Doreen Wallace at #613-225-4404 or send an email to dw@sage.ca

Bar Code User Tip

When setting up an asset management system some users prefer to place bar codes on the back of their equipment for aesthetic reasons. When it comes time to use handheld computers and audit their equipment this can cause increased difficulty in scanning. The best place to affix bar codes is in a visible area that can be easily accessed. This will speed up the audit process and increase the probability of seeing the bar code and ensuring it gets scanned.

Provided by Client Services Department

Bizarre Bar Code

SageData receives calls all the time asking to verify bar codes as to their readability, but we weren't expecting this call. A man was asking if we could verify that his girlfriend's name, that he had tattooed on his arm was correct. Doreen advised the man that we generally only scanned on paper or plastic bar codes not ones on skin and declined to go any further.

Story provided by SageData Solutions

Please send us your bizarre bar code story to sara@sage.ca. When your bizarre bar code story gets published in the newsletter, we will send you a FREE SageData t-shirt!

Upcoming Events

Fall 2001 Executive Briefing - Everything You Need To Know About BAR CODES

Held: November 22, 2001

Location: World Exchange Plaza Conference Center

Time: 8:45am - 1:00pm

Lunch and course material included for \$99/per person. There is a corporate discount for multiple enrolments.

This half-day executive briefing is designed for individuals who are looking to find out more information on bar code technology and how it will reduce inventory headaches. Discover how groups like Corel Corporation, Nortel, PSINet Ltd. and various Government Departments use bar code systems to reduce their administrative headaches. You will be amazed how easy it is to implement a system...and save tens of thousands of dollars at the same time.

Please contact Sara Snedden, Marketing Manager to receive more information and/or to register for the event at #613-225-4905 ext. 211 or sara@sage.ca

Please contact Sara Snedden, Marketing

About SageData Solutions

SageData Solutions Inc. is one of the world's leaders in software development for bar code, inventory control, asset tracking and warehouse management systems. The company has implemented several hundreds of custom and standard applications for government and private sector organizations. The company currently focuses on the development of cost effective "off-the-shelf" solutions for local and worldwide export markets, closing the gap between desktop systems and mobile workers.

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